

## INTEGRATED BUSINESS CONTINUITY MANAGEMENT SYSTEM

OUR INTEGRATED BUSINESS CONTINUITY MANAGEMENT SYSTEM (BCMX) MERGES ALL ORGANISATIONAL SYSTEMS AND PROCESSES, BUSINESS RISKS, THREATS AND VULNERABILITIES THAT COULD IMPACT COMPANIES CONTINUED OPERATIONS IN TO ONE COMMON COHESIVE FRAMEWORK THAT ENABLES ONGOING MONITORING AND REVIEW OF THE PERFORMANCE AND EFFECTIVENESS OF THE BUSINESS CONTINUITY MANAGEMENT SYSTEM, THEREBY BUILDING ORGANISATIONAL RESILIENCE AND THE CAPABILITY FOR AN EFFECTIVE RESPONSE THAT DRIVES BUSINESS EXCELLENCE AND ENSURES CONTINUAL IMPROVEMENT BASED ON OBJECTIVE MEASUREMENTS.

Reduce risks and increase profitability.



Balance conflicting objectives.





Recovery of critical systems with agreed timeframes.

# **BENEFITS OF OUR BCMX SOLUTION**

Conducting and automating the business impact analysis (BIA) process.



Distribution of business continuity plans to each business unit for training, testing and other implementation events.



Improve communication and facilitate training and development.



Meet legal and statutory obligations.



Retain company brand and image and give staff, clients and suppliers confidence in the organisation's services.







Minimise the effect of a disruption on an organisation.



Automatic updating of emergency contact lists with employees' latest contact information when the company employee database changes.



Eliminate conflicting responsibilities and relationships.



The provision of document-format questionnaires to test and analyze disaster, emergency and crisis management response planning effectiveness should and when incidents occur.

## **BCMX MODULES**

#### Governance

Manage organisational change and growth of the company. Manage high-level processes and procedures and carry out routine management reviews.

## **Change Management**

**Document Template Control** 

Assists with the coordination of a structured process for changes and their associated benefits and costs.

Manage, view and update Business Continuity Plans and other document templates that are available to users.

## Leadership

Involve and engage people who may be affected by the decisions an organisation makes.

## **Meeting Manager**

Manage Management Reviews and any other type of meetings effectively, schedule, track and record all management review meetings with related documents.

## **Planning**

Determine external and internal issues and interested parties that are relevant to the organisation's Business Continuity strategies and initiatives.

## **Objectives and Targets**

Evaluate and monitor objectives and their associated targets

## Support

Provide documented information that is applicable to the size of an organisation and its Quality related activities, processes, products and services.

## Stakeholder Enagagement

Involve and engage people who may be affected by the decisions it makes or can influence the implementation of its decisions.

#### **Operations**

Ensures that operations conform with what has been planned and where there are variations, adjustments can be made.

## Strategy and Initiatives

Define and manage company internal and external Business Continuity strategies and initiatives.

#### **Performance Evaluation**

Establish, implement and maintain a Business Continuity Audit Management process for periodic evaluation and documenting of compliance.

## Training

Manages employee competencies and training requirements, thereby ensuring the right person with the right skills is assigned to the right job.

#### **Improvement**

Allows for the management of **Business Continuity Events and** Non-conformances and the process needed to implement ways of mitigating the impact of them.

#### **Document Manager**

Store, organize, and locate documents and ensure the consistency of documents.

#### Communication

Determine the internal and external communications required that are relevant to the company.

## **Risk Assessment**

Identify, analyse, monitor, review and treat both existing and potential Business Continuity related processes.

#### Audit Management

Allows for Business Continuity Audit planning and execution and follow up of actions related to audit findings.

## **Business Impact Analysis**

Identifying business priorities and to validate business continuity plan development.

## **Event Management**

Enables a complete life-cycle approach to managing all aspects and stages associated of all Business Continuity related disaster, events, emergencies and crisis events.

## **Questionnaires and Inspections Management**

Carrying out of Customer and Supplier Surveys as well as Business Continuity Risk Based Continuous Inspections.

## **Non-Conformances**

Enables identification and documentation of Business Continuity non-conformances, routing of non-conformances appropriately, enforcing of structured root cause

## **Legal Appointments**

Enable the tracking of critical dates, expiry dates and conditions to ensure compliance.

## **Legal Compliance**

Ensure ongoing, up-to-date compliance with legislative and corporate requirements by tracking regulatory parameters and legal requirements through the BCMX legislation database.

investigations and implementation of corrective actions.





